PORTFOLIO OF SERVICES

mrHouston
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Who is mrHouston?

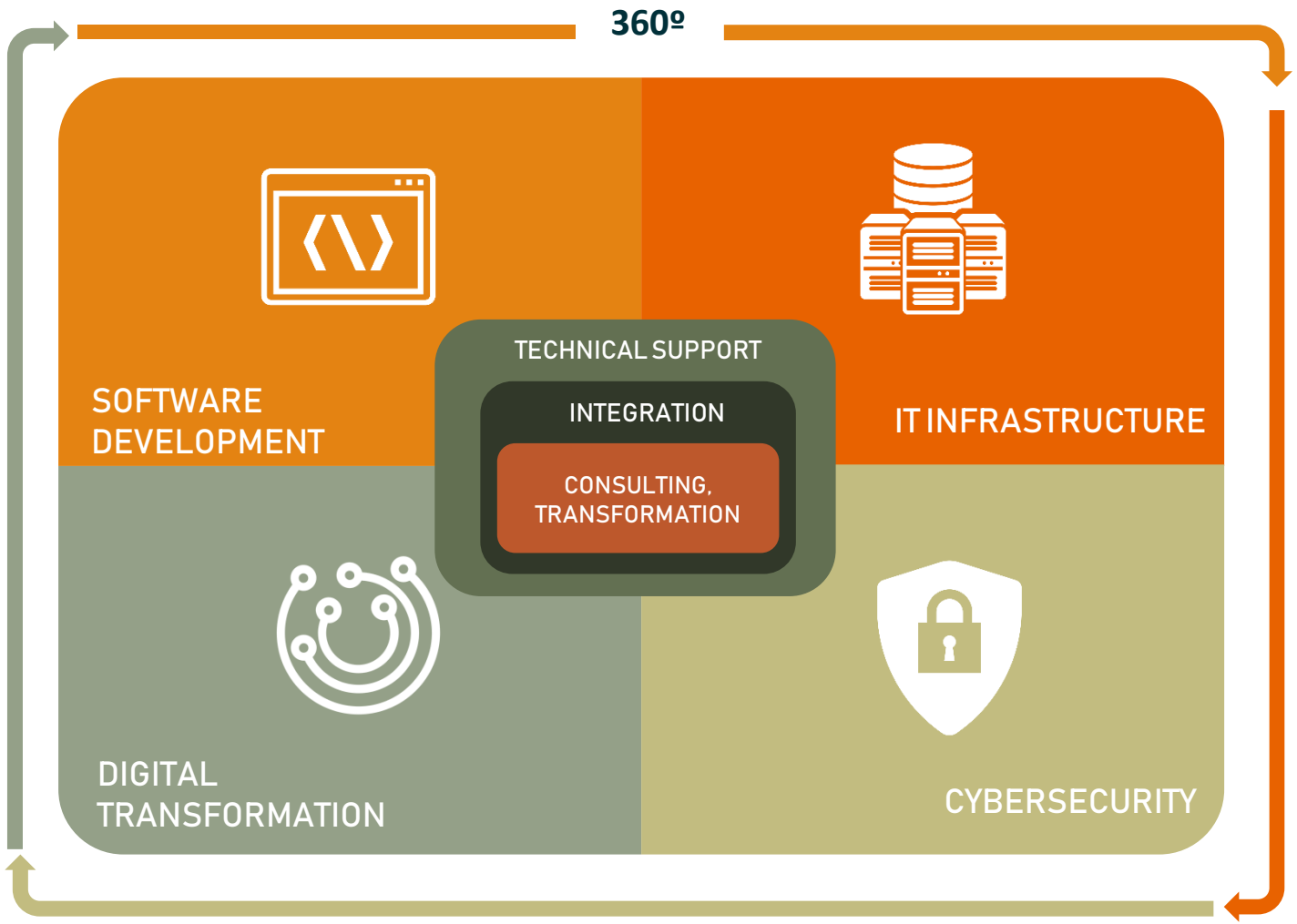
Our story
We have been maximizing our client's value for over 18 years. We are a key player in ICT management.

Who we are
Our multidisciplinary, highly qualified team is composed of 50 people.

What we do
We cover every technological need of our clients giving 360º IT service. We nurture large scale projects in a wide array aspects.

How we do it
We are at the forefront of IT and we empathetically and dynamically understand our clients' businesses.

Our values
Knowledge, trust, commitment and confidentiality.



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Portfolio of Services

We are your Technology Partner

Software Development

- Development Methodologies and Operation.
- Customized Programming.
- Web Applications.
- Mobile Apps.
- Integrated Solutions.

IT Infrastructure

- Network Operations Center 24x7x365.
- Network and Workstation Management.
- Cloud Services/Platforms.
- Business Continuity and Contingency Plans.
- Office Setup.

Cybersecurity

- Analysis and Integration Of Solutions and Equipment.
- Monitoring Services.
- Security Audits + Ethical Hacking.
- Corporate Security Processes.

Digital Transformation

- Technological Ecosystem Design.
- Professional As A Service.
- Digitization.
- Digital Transformation.
- Business continuity.
- Consulting.

Software Development

Software Development

How does our Software Development Team Work?

Consulting

Understand Business Processes and Objectives

Development

Customization According to the Company's Needs

Implementation

Installation of the Chosen Solution

Maintenance

Support and evolution of Platforms and Applications that have been Implemented

Customized Software

Development of Technology Platforms in the Field of Information Systems

Multilanguage.
Multiplatform.

We use a technology agnostic approach. We tailor the most adequate solution to the client's needs.

Secure by Design

Security is key, from design to implementation. We comply with the highest security standards in the industry.

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IT Infrastructure

IT Infrastructure

We Define, Assess and Choose Solutions. We adapt and Install New Software, Hardware and Information Services

Systems Administration

- Platforms: Windows, Mac OS X, Linux, Unix.
- Corporate Servers.
- Workstation Management.
- Storage and Backup.
- User Mobility.
- Cloud Platforms.

Network Management

- Networks.
- Wifi Networks.
- Secure Remote Access.
- Information Encryption.
- Data Offshoring.
- Professional Internet Circuits.

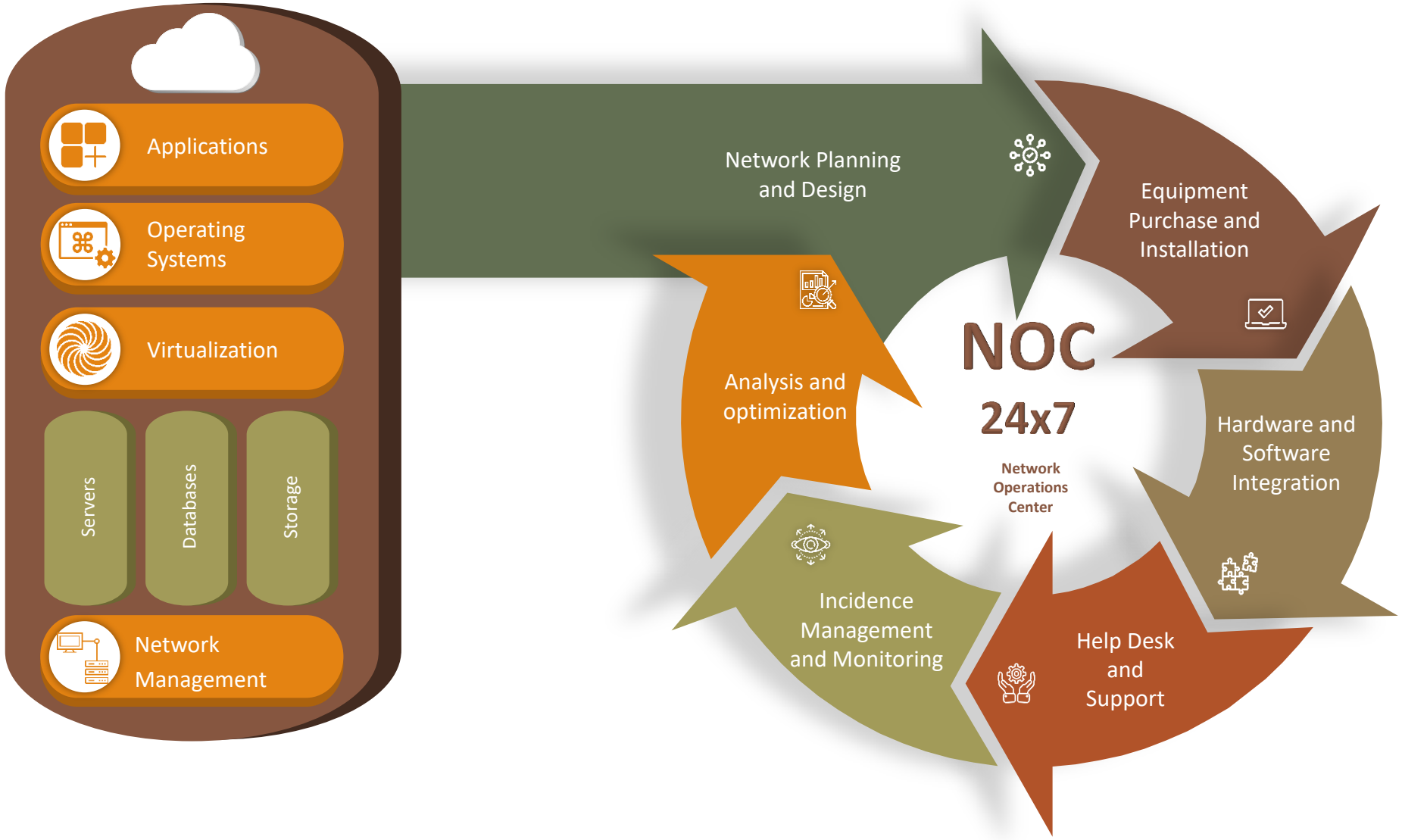
Virtualization

- Business Continuity.
- High Availability.
- Server Addition.
- Reduction in Physical Space and Consumption.
- Quick Recovery from Server Crashes.
- Prevention of Discontinued Platforms.

Engineering

- Technical Projects:
  - New Offices
  - Office moving
- Audiovisual Installation.
- Connectivity of Isolated Areas.

Infrastructure and NOC 24x7



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ICT Engineering

Turnkey Services New Offices and Office Moves

1

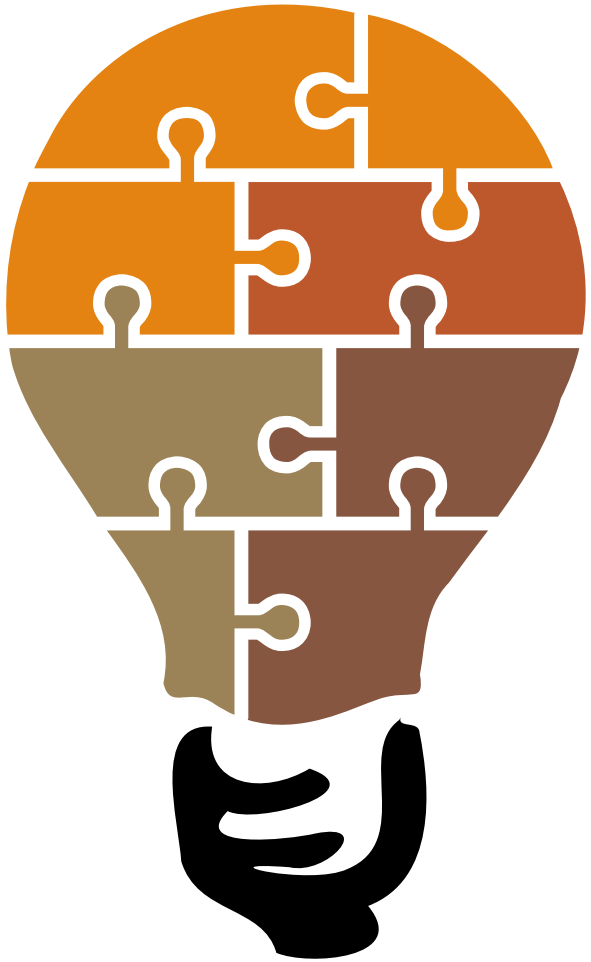
Technical Projects

We are experts in designing and installing new offices and moving offices to the new locations.

2

Data Centers Design and Installation

We set up data processing centers with optimal temperature control, power supply and grid connection.



3

Multimedia and Audiovisual

We choose and install the most adequate audiovisual equipment for conference rooms.

4

Connectivity

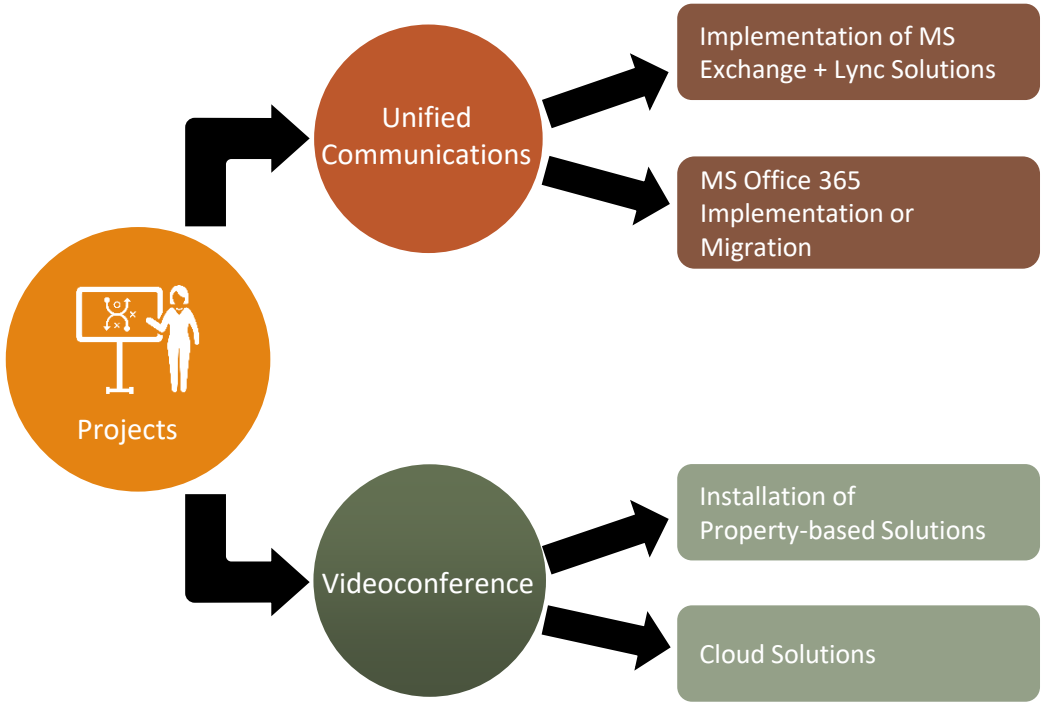
We connect isolated areas.
Cabling and service provisioning.

Unified Communications

Audio, Video and Software Convergence Projects

Telephone and Voice Services

- Installation and Maintenance of Switchboards and User Terminals.
- Voice/IP services.
- Cloud Services: Intelligent Network and Call Center Solutions.
- Voice Recording and Storage.
- Encrypted Communication.



Virtual Network Operator License

CNMC COMISIÓN NACIONAL DE LOS MERCADOS Y LA COMPETENCIA

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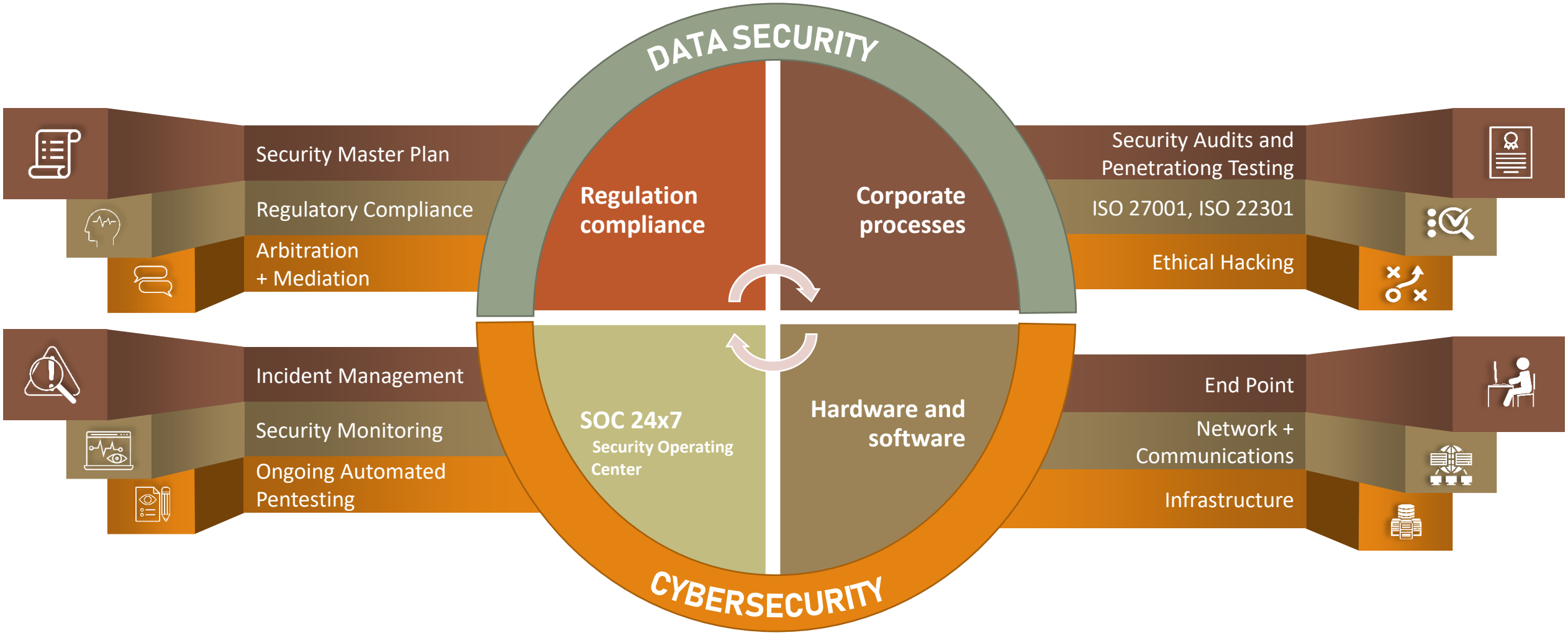
Cybersecurity

Cybersecurity 360º



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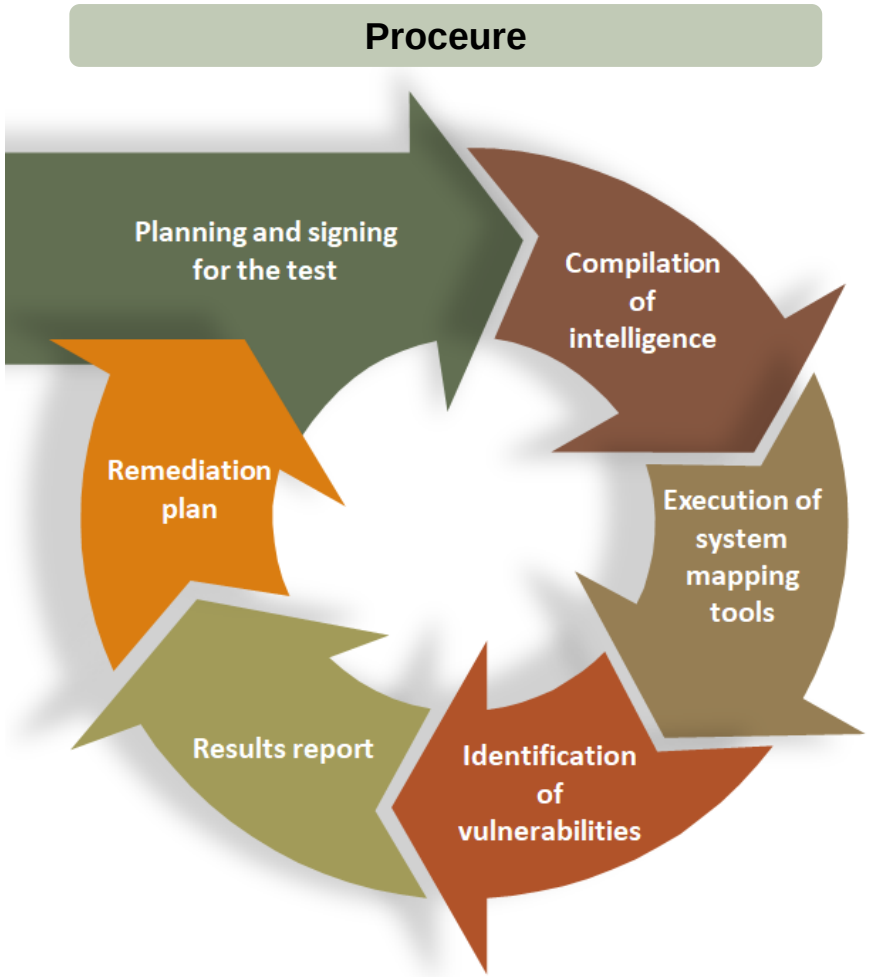
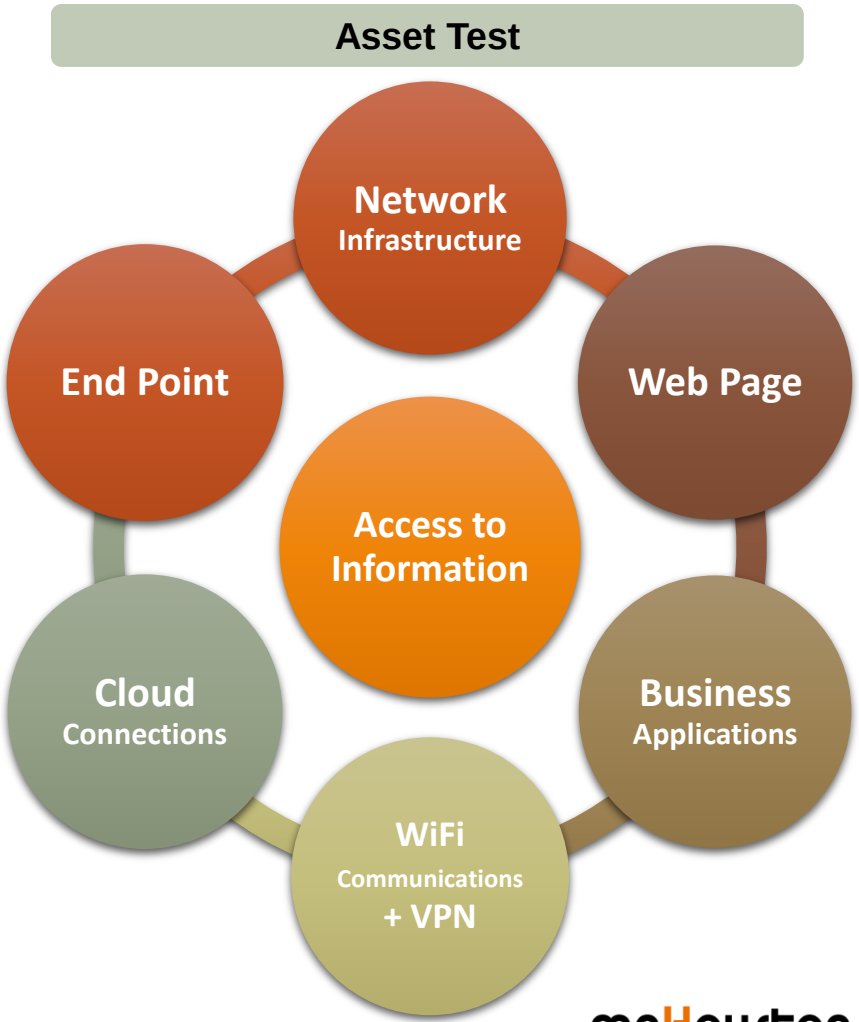
Ethical Hacking

The intrusion tests simulate a real cyberattack against your infrastructure in a controlled way, allowing us to evaluate the capacity of your system to avoid these cyber attacks.

- Mitigate potential threats to better protect the integrity of your network.
- Manage potential vulnerabilities with more information.
- Reduce the cost associated with network downtime.
- Maintain a good corporate image and customer loyalty.
- Comply with regulations and mitigate sanctions.





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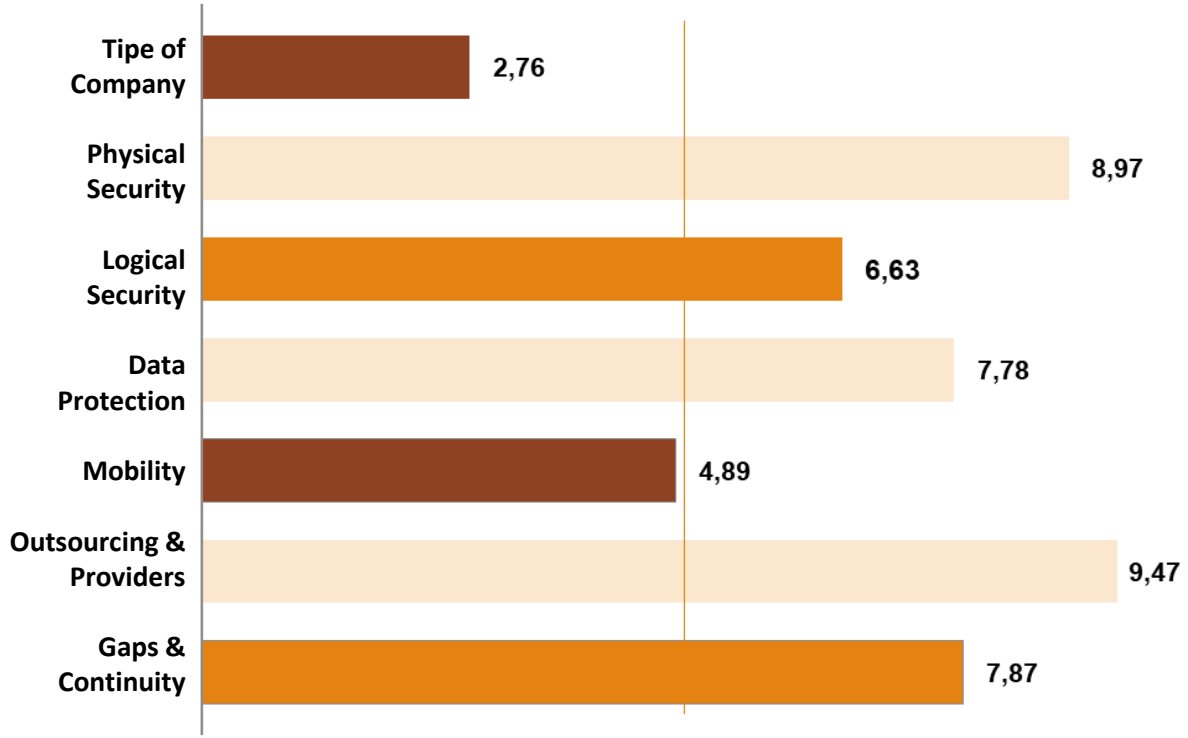
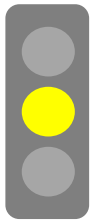
SecureTest

SecureTest is a web questionnaire that allows the respondent to have a quick and accessible result about their level of vulnerability, in basic aspects such as logical, physical security, legal compliance and business continuity.



GLOBAL RESULT: **6,91**



GDPR RESULT *: **8,04**

- With 8 categories and between 78 and 124 questions, SecureTest adapts to the respondent, eliminating or adding questions, dynamically, and pondering the answers, until correctly defining the client's risk position.
- SecureTest is dynamic and adapts the questions to be asked based on the information provided by the respondent.
- Its usability allows it to be answered by different people at different moments of time.
- It facilitates an approach assessing technology, processes and people involved.
- Generates a general assessment, with observations and recommendations.
- It generates a specific assessment for each of the categories, also with observations and recommendations, to be able to focus on the areas to be improved.
- It allows establishing a temporary review plan for the fulfillment of short and medium term objectives.

* This note is based on the organizational and technical measures proposed by the new European data protection law of May 2018 and which ratifies Spain to Nov. 2018

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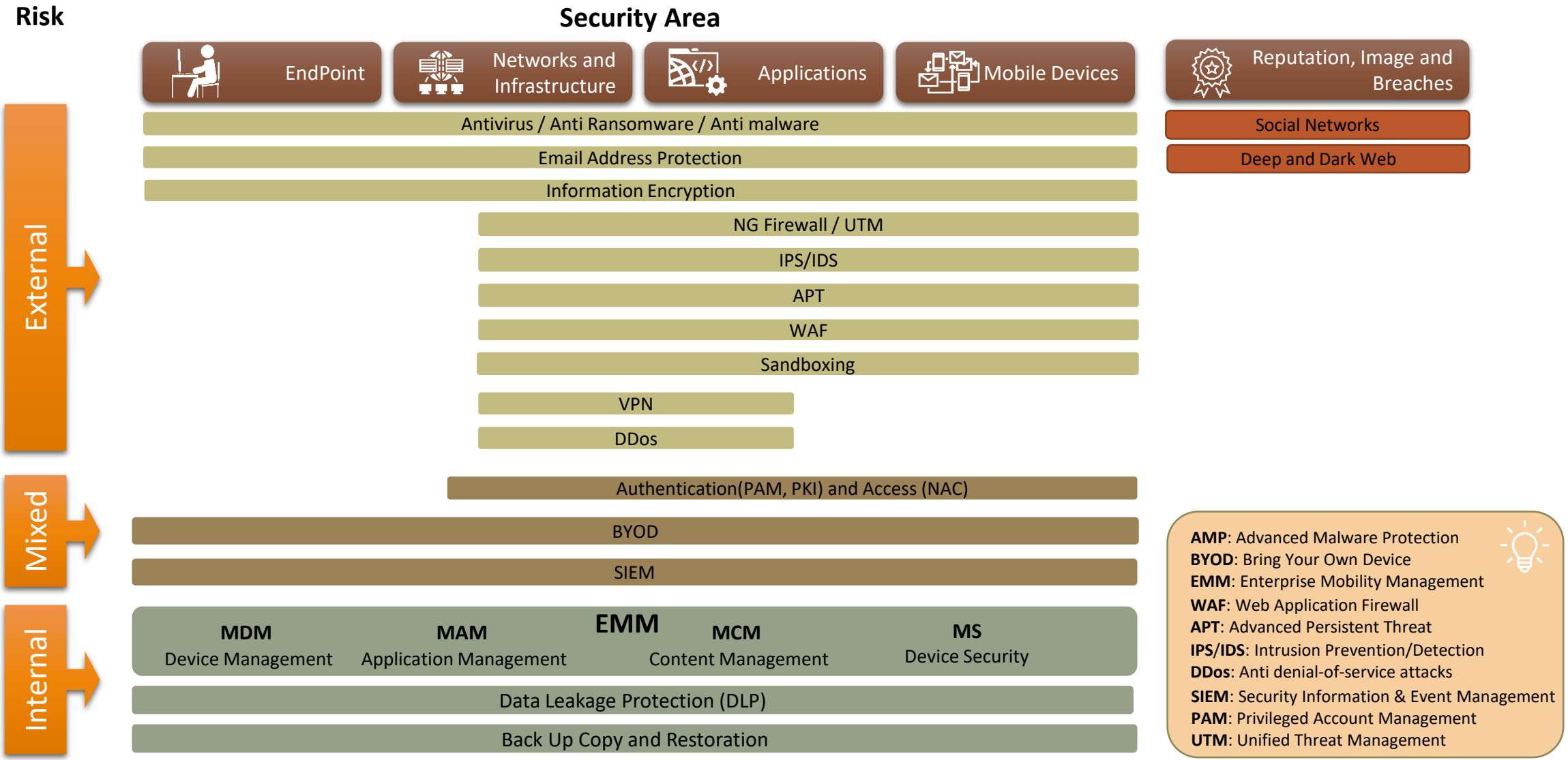
Hardware and Software

HW and SW Solutions According to the Type of Risk



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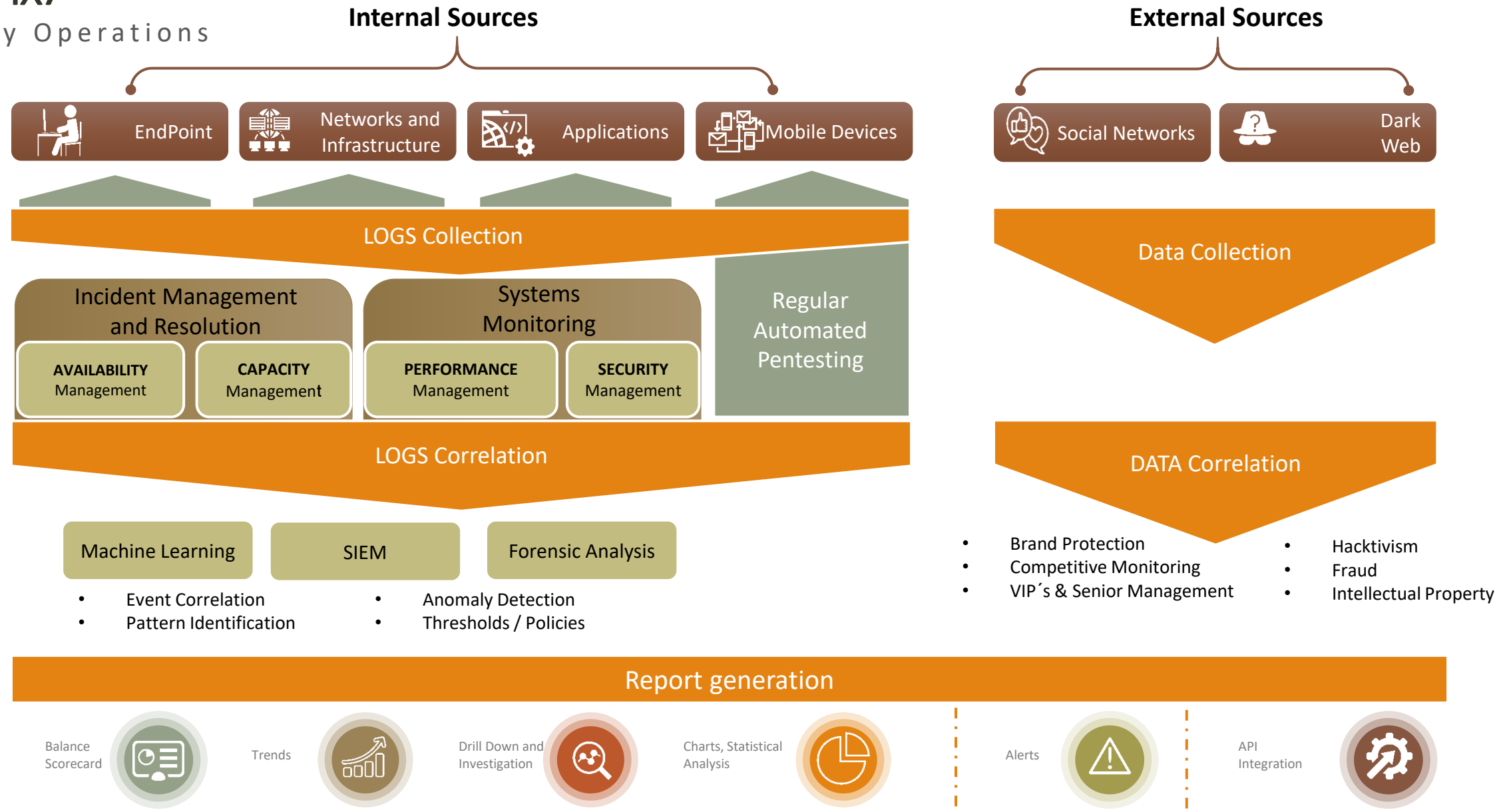
SOC 24x7

Security Operations Center



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Consulting

Professional as a Service

We Make Part of your Technological Development

CIO

Chief Information Officer

As a CIO as a Service, we handle the planning, organization, coordination, management and control of the Information Technologies. Your company can focus on the business without worrying about anything else.

CISO

Chief Information Security Officer

As a CISO as a Service or person in charge of your company's Information Security, we protect your information from potential cyberattacks and data leaks by aligning the security strategy with that one of your business.

DBA

DataBase Administrator

As a DBA as a Service, we manage and maintain our client's computer databases, with the goal of making them secure by creating back-up systems, updating or making them faster and easier to use.

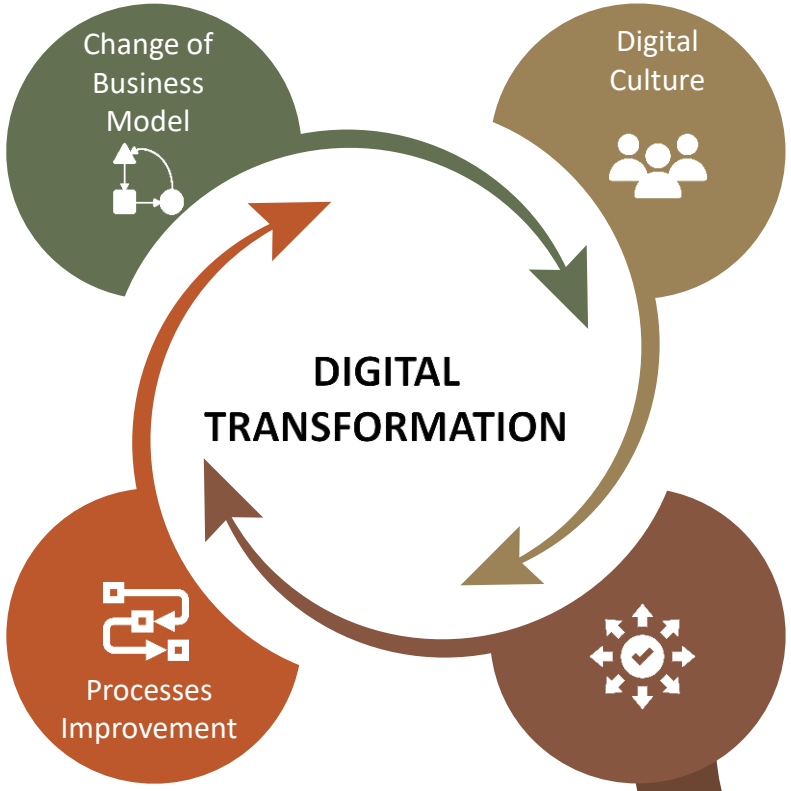
DPO

Data Protection Officer

As a Data Protection Officer, we proactively work on prevention by supervising, coordinating and disseminating the company's privacy policy. Under the new GDPR, our DPO has become a key figure.

Digital Transformation

Digital Transformation and Digitalizarion. Form and Substance



More Productivity

Efficient and fast document management, control and protocols for customer relationship management (CRM), files (CMS) and billing (ERP).

Creating Safe Environments

Compact information security system that complies with legislation and conveys reliability and trust.

Knowledge Management

Quick searches for relevant information. Smart massive data processing.

Mobility and Flexibility

We create structures or adapt them to the team's lifestyle.

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mrHouston 360º

The one Contact Point for any Technological Concerns you Need

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Some of our Clients

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What our Clients Say

Investment Funds

AzValor

"At a time when digital transformation is unquestionable, mrHouston has always been and continues to be a very valuable technological partner. They contribute with know-how, proactivity and mutual understanding, which are the basic requirements for safe and sustainable growth."

Law Firm

ARCO

"mrHouston has been able to scan our firm's needs. The standardization of processes and the elimination of barriers have been essential for our efficiency".

Investment Funds

Key Capital

"mrHouston has been providing us with outsourcing services for the last 7 years. This has allowed us to fully focus on our business instead of on technological evolution".

Law Firm

Araoz y Rueda

"Our firm was affected by a ransomware attack and mrHouston helped us diagnose and implement corrective measures immediately. Additionally, we were given medium and long-term recommendations in order to be better protected".

Contact

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Thank You